



# Maryland Building Officials Association

P.O. Box 157, Sykesville, Maryland 21784

## 2024 Inspector Skills Training

**Program:** This 6-hour seminar on Inspector Skills is to enhance the ability to interact with skills such as effective communication, diplomacy and customer service but also problem solving, integrity and time management (for permit technicians, plans examiners or inspectors). The concepts learned will provide a foundation to develop and promote consistent and fair practices while improving communications and public relations.

The following publication(s) is recommended to ensure success in the course:

- *Inspector Skills*

The instructor for this training will be Patrick Vendergriff.

### Course Objectives:

- Obtain necessary soft skills for successful communication.
- Skills to include problem solving, professionalism, integrity and time management.
- Understanding of technical provisions of the codes for the goal of safe, healthy and durable buildings.
- Beneficial for developing policies and procedures to promote consistency and fair practices.

This will be an ICC accredited seminar with **.6 ceu credit hours for ICC members only.**

**Date:** November 7, 2024 8:00 am - 3:00 pm

**Location:** Virtual Webinar (online only)

For Registration visit [www.mdboa.com](http://www.mdboa.com) , go to the Training tab and press the MBOA seminar link

**On-line registration closes November 4, 2024 – no further registration will be accepted after this time.**

If there are any questions, please email Syd Garrott – [sgarrott@howardcountymd.gov](mailto:sgarrott@howardcountymd.gov) or Debbie Whalen – [dwhalen@howardcountymd.gov](mailto:dwhalen@howardcountymd.gov)

**COST:**  Free for members  
Check one  \$35.00 non-members\*

\* Visit [www.mdboa.com](http://www.mdboa.com) and become a member: Get access to industry information and register for this and future seminars at member pricing.